

Established 1911



# Connections

Issue 41 September 2015

News about Wabash Mutual Telephone Company

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## **Company Update**

We really enjoyed seeing our members this summer at the Lake Festival and Coldwater parades along with the Mercer County Fair!

We have recently added WHIO LAFF TV to channel 9 in the Local Package.

Our south fiber ring is complete. The ring will provide redundancy for Fort Recovery and Coldwater in the event of a fiber cut.

We also finished the final upgrades to our wireless towers in July. This was part of a half million dollar investment including new radios and backhaul feeds to our towers. The new equipment will provide better coverage and allow for faster bandwidth options in areas that were before unreachable. We currently cover all of Mercer County, southern Van Wert, western Auglaize, northern Darke and eastern Jay & Randolph Counties with wireless internet access.





Some programming may contain content not suitable for all ages, please monitor your family's viewing during these previews. For suggestions on how to control content please call the office. If you are unable to view on the given dates please reboot your set top box.

#### YOUR SEPTEMBER BILL INCLUDES YOUR 2014 PATRONAGE ALLOCATION

Your September bill states the amount allocated to your patronage capital account based on last year's margins. The information appears in the right message column on the front page. Also enclosed are the audited financial statements for 2014.

As a member you have a share in the earnings of your non-profit cooperative. Any net profit is allocated back to members in the form of patronage capital. Your percentage is tied directly to what you've invested—in other words, patronage. Our rates are set to bring in enough money to cover operating cost, loan payments, and investments in outside plant and equipment. The money left after all expenses have been paid, is then allocated to each member based on the total amount each member paid for services during the year.

Patronage capital represents your equity ownership in your cooperative. In order to operate the business patronage capital remains with the cooperative for a certain amount of time before it is retired, or returned to members in the form of patronage payments. The Board of Directors determines when such payments can be made after taking into consideration the financial condition and overall business plans of the cooperative. Payments are typically paid during the month of November.

The amount allocated to you from 2014 is payable at a future date. If you have any questions please feel free to contact us.

## **Get Your TV Fix Everywhere**

Enjoy popular shows with Wabash's WatchTVEverywhere on your smartphone, tablet, laptop, and desktop.

#### To Register for WatchTVEverywhere:

- 1. Visit www.watchtveverywhere.com and click on "Register."
- Fill out the new user information. The email address you enter is your username. Click "Register."
- **3.** You will receive an email with an activation link. Click the link to complete the registration process and start watching!

### Questions? 419.942.1111 | info@wabash.com





Carrie Weitz joined our staff in June as a full time Customer Service Representative in the Wabash office. She is a 1999 graduate of New Bremen High School and a 2001 graduate of the University of Northwestern Ohio. Carrie lives in St. Marys with her husband Jeremy and their son Kaden. In her spare time she enjoys cooking and spending time with family.



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#### Want an easy bill pay option? Try SmartHub!

SmartHub is a free mobile app that allows Wabash customers to easily manage their billing. You can quickly view or make a payment with this convenient app.

Search for "Smart Hub" in the App store. Download then search for "Wabash Mutual Telephone (Ohio)" and follow the instructions to set up your SmartHub account.



#### **Congratulations Beth on 5 years!**



Beth Geier, Customer Service Representative is celebrating her 5th year as full time employee at Wabash. Congratulations & Thank You Beth!