

Connections

December 2016 | Wabash Mutual Telephone Company

volume 13, issue 3

COMPANY UPDATE

Our crews have been building fiber in our original exchange. Currently, they are working along St. Anthony Road and Gause Road. We're also continuing work in the northwest area of Coldwater and ongoing projects in Rockford.

We recently added a new tower in Auglaize county near St. Marys. This tower provides wireless internet service to the southeast area of Mercer county and the southwest corner of Auglaize county.

As the holiday season draws near, be sure to stop by the Festival of Trees in Mendon on December 2-3, and the Fort Festival of Trees in Ft. Recovery December 5-31. Be on the lookout for Wabash's decorated trees! Also, stop by our Celina office for our Holiday Open House on December 2.

From all of us at Wabash, have a very Merry Christmas and best wishes for 2017.

PATRONAGE CAPITAL REFUND TO OUR CUSTOMERS

This month, Wabash is returning patronage capital. Eligible members will receive a refund as a credit on their December bill.

Patronage capital is a cooperative's margins, or money left after all bills have been paid. Wabash uses these margins for working capital. After being used as working capital, the money is returned to members as patronage capital refunds. Patronage represents each member's ownership, or equity in the cooperative. Patronage capital is allocated to members in proportion to the dollar amount of services used during that year.

This year, Wabash is returning patronage to those who used Wabash Mutual Telephone Company's services in 1998. The amount represents 33% of the unretired patronage from 1998.

WABASH HOLIDAY HOURS

December 23 | *Open 8am-Noon*

December 26 | *Closed*

December 30 | *Open 8am-Noon*

January 2 | *Closed*

As always, if you need assistance, our After Hours Department will be happy to help — 419.942.1111.

SCHOLARSHIPS AVAILABLE

CALLING ALL HIGH SCHOOL SENIORS!

Wabash is proud to offer \$3,000 in scholarships to qualifying 2017 high school seniors who wish to further their education. Applicants must be a child or legal ward of a Wabash Mutual Telephone Company member.

Further, Wabash is excited to continue its participation in the National Telecommunications Cooperative Association (NTCA) and Foundation of Rural Service (FRS) 2017 College Scholarship Program. This program offers 30 scholarships, awarding \$2,000 to at least one person per region. If you're awarded, Wabash will contribute an additional \$500 to the scholarship, bringing this one-time scholarship award to a \$2,500 total.

Details and applications for Wabash's scholarship and the FRS 2017 College Scholarship Program can be found on our website: wabash.com/about-us/scholarships/.

Applications must be postmarked by March 1, 2017.



Holiday Open House

**Friday, December 2nd | 5:30-9:00 pm
during Celina Midnight Gladness**

- Free Pictures with Santa
- Giveaways & Door Prizes
- Gift Certificates make great gifts!

118 E Market St., Celina
419.942.1111 | wabash.com

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GIFT GIVING STRUGGLES?

WE CAN HELP

Your search for the perfect gift for the person that has everything ends right here! Here a few ideas that will surely put a smile on their face all year long:

- Wabash Gift Certificate
- DVR Service
- Add a Movie Pack
- Add the Sports Pack
- Upgrade Internet Speed
- Upgrade Wireless Routers
- Add Calling Features



TEAM TALK



MARCHAL CELEBRATES 15 YEARS

Julie Marchal has been a part of the Wabash team for 15 years! As the Customer Service Manager, Julie works closely with her team to assist customers, build business relationships, and a whole list of other operating necessities.

Congratulations on your accomplishment and thank you for all you do!



PORTER JOINS TEAM

Michelle Porter joined the Wabash team in October as a Customer Service Representative in our Celina office. She is a graduate of Groveport-Madison High School. Michelle, her husband and two children reside in Celina. Between her sons' soccer games and other activities, Michelle also enjoys a good book.

Welcome to the team!

SMARTHUB

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Wabash is putting the power of accessibility right into your hands with SmartHub. SmartHub gives you access to your account information, mobile payments, and more in a secure environment.

- **Pay your bill online**
- **Enroll in paperless billing**
- **Sign up for bill reminders**
- **See payment history**
- **Report a problem**
- **Manage account information**
- **and new tools to come!**

Login Online or Download the App

Online, with any computer or mobile device, go to wabash.com and select Bill Pay in the top right corner.

Download the SmartHub app on your mobile device. Choose Wabash Mutual Telephone Company and follow the prompts to set up your account.

