

Connections

September 2018 | Wabash Mutual Telephone Company

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COMPANY UPDATE CONSTRUCTION

In the past three months, our crews installed over 39,800 feet of fiber in our original serving area. This installation is the continuation of updating copper infrastructure to fiber-to-the-home (FTTH) service, bringing the latest and most reliable service to our original serving area. Homes between St. Anthony Road and State Route 219 on Erastus-Durbin, Menchhofer, McMillan and Burrville Roads, as well as on State Route 219 between Township Line and Gause Roads now have access to FTTH service! If you are in the area and haven't scheduled a time to convert your services, please give Wabash a call.

Our crews also installed FTTH to a small additional area in Rockford.

Our team has updated all wireless sites with new equipment making them LTE capable to bring the best service to our customers.

REMEMBER: If you know anyone in the Wabash serving area, [please refer them!](#) We'll give you a \$25 credit for referring them when they order service and we'll give them \$25 credit for letting us know you did! No limits!

CLOSED LABOR DAY

Wabash will be closed on Monday, September 3 in observance of Independence Day. As always, if you need assistance, our After Hours department will be happy to help – 419.942.1111.



PATRONAGE ALLOCATION YOUR SEPTEMBER BILL

Your September bill states the amount allocated to your [patronage capital](#) account based on last year's margins. The information appears on the front page in the right message column. Also enclosed are the audited financial statements for 2017.

As a member of Wabash Mutual Telephone Company, you have a share in the earnings of your non-profit cooperative. Any net profit is allocated back to members in the form of patronage capital. Your percentage is tied directly to what you've invested — in other words, your patronage. Our rates are set to bring in enough money to cover operating cost, loan payments, and investments in outside plant and equipment. The money left after all expenses have been paid is allocated to each member based on the total amount each member paid for services during the year.

Patronage capital represents your equity ownership in your cooperative. In order to operate, the business patronage remains with the cooperative for a certain amount of time before it is retired, or returned, to members in the form of patronage payments. The Board of Directors determines when such payments can be made after taking into consideration the financial condition and overall business plans of the cooperative. Payments are typically paid or applied to your bill during the month of December.

The amount allocated to you from 2017 is payable at a future date. If you have any questions, please feel free to [contact us.](#)

GO FROM SLOW TO WHOA! GO FASTER FREE FOR 30 DAYS

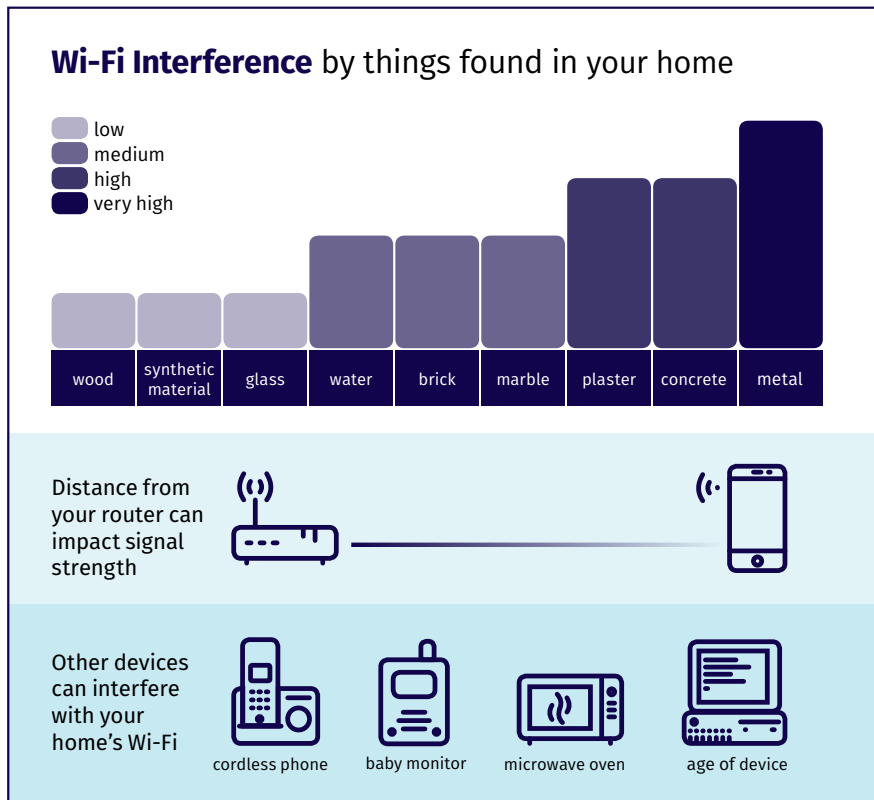
The way you use the internet today is likely different from a few years ago. With new apps, more internet-connected devices, and more time spent online, you may notice your speed lacking.

Try out a [faster internet speed for 30 days](#) on us! Simply call us at 419.942.1111.

WI-FI SIGNAL STRENGTH

LOCATION. LOCATION. LOCATION.

When it comes to your Wi-Fi signal, where your router is placed is everything (well, almost). Check out this image to see some of the reasons your Wi-Fi could be suffering.



Here are some tips for optimal placement of your router:

Keep it Central: Try to find the most central part of your home for your router. Don't consider the placement of your desktop computer or modem to be a limiting factor. It's worth buying some Cat 5/6 cable and running the wires to the most central location.

If you have a basement or a second-story, keep the router on the level of the home that you use the internet most often. Your basement isn't generally the best place for a router. Even though it's easy to hide the router amongst the rest of the utility appliances in your home, it's probably not the space you'll most likely be using your internet the most.

Avoid Obstructions: Like the image above shows, your signal can lose strength by traveling through materials in your home, including walls. If your home has plaster and lath walls or is fortified with brick, concrete or stone, you'll lose substantial signal strength when traveling through.

Avoid the Kitchen: Let's start with an appliance found in nearly every kitchen – the microwave. Wi-Fi routers and microwaves operate using the same 2.4 GHz slice of the electromagnetic spectrum. So, when you heat up last night's leftovers, your Wi-Fi signal will be interfered. The same goes with cordless phones. Now, some routers do have the option to run on 5 GHz, however, this signal strength doesn't travel quite as far. Also, there are several other appliances that will absorb a signal, such as a metal refrigerator and stove. So, it's best to just avoid this room in the house all together.

Other Factors: There are other factors that could limit your signal strength, like the age and type of router, your internet speed, the number of devices connected at the same time, and your home's network.

EVENTS

SUMMER

We enjoyed seeing everyone this summer at local parades and the Mercer County Fair! Thanks for coming out to enjoy these community events.



WINTER

Mark your calendars for Wabash's Holiday Open House on Friday, December 7. Watch our [Facebook page](#) for more details.