

Connections

December 2018 | Wabash Mutual Telephone Company

volume 15, issue 4

COMPANY UPDATE

PATRONAGE CAPITAL REFUND

This month, Wabash is returning patronage capital. [Eligible members](#) will receive a refund as a credit on their December bill.

Patronage capital is a cooperative's margins, or money left after all bills have been paid. Wabash uses these margins for working capital. After being used as working capital, the money is returned to members as patronage capital refunds. Patronage represents each member's ownership, or equity in the cooperative. Patronage capital is allocated to members in proportion to the dollar amount of services used during that year.

This year, Wabash is returning patronage to those who used Wabash Mutual Telephone Company's services in 1998. The amount represents 50% of the unretired patronage from 1998.

CONSTRUCTION

Our crews installed another 14,000 feet of fiber in our original serving area. This installation is the continuation of updating copper infrastructure to fiber-to-the-home (FTTH) service, bringing the latest and most reliable service to our original serving area. Homes between Siegrist-Jutte Road and State Route 219 on Erastus-Durbin, St. Peter and Burrville Roads will have access to FTTH service very soon! If you are in the area and haven't scheduled a time to convert your services, we will be calling soon or please call Wabash at 419-942-1111.

Our team added another wireless site north of St. Marys in Auglaize County. Plans are in the works to add two additional sites in Darke County.

REMEMBER: If you know anyone in the Wabash serving area, please refer them! We'll give you a [\\$25 credit](#) for referring them when they order service and we'll give them \$25 credit for letting us know you did! No limits!

HOLIDAY HOURS

December 24 | *Open 8am-Noon*
December 25 | *Closed*
December 31 | *Open 8am-Noon*
January 1 | *Closed*

As always, if you need assistance, our After Hours Department will be happy to help — 419.942.1111.

SCHOLARSHIPS AVAILABLE

CALLING ALL HIGH SCHOOL SENIORS!

Wabash is proud to offer up to \$3,000 in scholarships to qualifying 2019 high school seniors who wish to further their education. Applicants must be a child or legal ward of a Wabash Mutual Telephone Company member.

Further, Wabash is excited to continue its participation in the NTCA and Foundation of Rural Service 2019 College Scholarship Program. This program offers 30 scholarships, awarding \$2,000 to at least one person per region. If you're awarded, Wabash will contribute an additional \$500 to the scholarship, bringing this one-time scholarship award to a \$2,500 total.

Details and applications for Wabash's scholarship and the FRS scholarship program can be found on our website: wabash.com/about-us/scholarships/.

Applications must be submitted by March 1, 2019.

CERTIFIED GIG-CAPABLE PROVIDER

WABASH RECOGNIZED NATIONALLY

Wabash was recently recognized by NTCA-The Rural Broadband Association as a Certified Gig-Capable Provider for delivering gigabit broadband speeds and enabling technological innovation in their fiber communities.



As a Certified Gig-Capable Provider, Wabash joins a national campaign to build awareness and industry recognition of community-based telecom providers that have built communications networks capable of delivering Internet speeds of up to 1 gigabit per

second, which is 100 times faster than those currently available in many U.S. households.

"I applaud Wabash for its commitment to delivering the internet's fastest speeds—an accomplishment worthy of much praise," said NTCA Chief Executive Officer Shirley Bloomfield. "By building a gigabit-capable network, Wabash has shattered conventional benchmarks for broadband speed to enable cutting-edge technologies that drive innovation and promote economic development in their communities, region and nationwide."

TEAM TALK



BURCH RECOGNIZED FOR 5 YEARS

Tim Burch recently celebrated five years with Wabash! As Install and Repair Technician, Tim installs and maintains service for customers. When not at work, Tim can be found spending time with his wife and their dogs.

Thank you for all of your hard work!



KAHLIG RECOGNIZED FOR 5 YEARS

Marceil Kahlig recently celebrated five years with Wabash! As Customer Service Representative, Marceil works closely with customers ensuring the best service possible. When not at work, Marceil enjoys spending time with her husband and three children.

Thank you for all of your hard work!



WENDEL RECOGNIZED FOR 5 YEARS

Brad Wendel recently celebrated five years with Wabash! As Outside Plant Technician, Brad constructs the fiber network to extend service to homes and businesses. When not at work, Brad enjoys playing softball and cheering on the Steelers.

Thank you for all of your hard work!



ROCKWELL JOINS TEAM

Carla Rockwell recently joined the Wabash team as Customer Service Representative in our Wabash office! She brings more than 20 years of experience in the customer service field, with 7 years in the telecom industry. Carla resides in St. Henry with her husband and three daughters.

Welcome to the team!



BOLLENBACHER JOINS TEAM

Linda Bollenbacher recently joined the Wabash team as Customer Service Representative in our Celina office! After a brief retirement, Linda was ecstatic to come back to the team. She brings more than 53 years of experience in the customer service field, with 5 years in the telecom industry.

Welcome back!



JOIN US FOR

Pictures with Santa

Friday, December 7 | 5:30-9pm
during Celina Midnight Gladness

Free Pictures with Santa | Giveaways & Door Prizes
Wabash's Downtown Celina Office: 118 E Market Street

GIVE THE PERFECT GIFT

YOUR SEARCH ENDS HERE

Forget the tie or cozy bathrobe. Give a gift that's sure to bring smiles!

- Wabash Gift Certificate
- Increase Internet Speed
- DVR Service
- Wireless Router
- Add a Movie Package
- Add Calling Features
- Add a Sports Package

Simply contact us for details. We're happy to help! *Added packages and upgrades can be given in increments of one or more months. Gift certificates are good for one year and can be applied towards a current bill, new service, phone system, networking, wireless router and more!*

NEW HD CHANNELS ADDED FOR FIBER CUSTOMERS

For TV customers who subscribe to HD, we've added the following channels:

- Bloomberg Television – 124
- Fusion – 127
- FXM – 419
- ION Television – 219
- Nat Geo Wild – 348
- Oxygen – 262
- Sportsman Channel – 179

If you're thinking about HD, you can try it [FREE for 30-days](#) before you commit by simply calling our office! **Must be subscribed to the Expanded TV package.*