

Connections

July 2020 | Wabash Mutual Telephone Company

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COMPANY UPDATE CONSTRUCTION

Our crews have been working across the county installing fiber service. Our main focus still remains on updating the copper infrastructure to fiber in our original serving area around Wabash. We are currently in the area of State Route 29 and Township Line Road. Our crew will be building south on Township Line Road and Gause Road to Swamp Road.

In Rockford, we are finishing construction on the last two stretches of this build. Currently, fiber service is available for all homes and businesses in the town of Rockford.

Our crews have also been working in St. Henry. Fiber service is now available to residents and businesses on State Route 118 from Columbus Street to Ash Street, on Jim Lachey Drive, on Ash Street west of State Route 118, and on Columbus Street from South Walnut Street to State Route 118.

On the wireless side, we raised the height of our equipment and added more sectors to our tower site near Rockford. This allows for better coverage and more bandwidth. At our Neptune site, the equipment has been updated to allow for higher speeds. Meanwhile, a new tower was constructed at our site near Russia which provides a much safer climb for our team. Our Russia site in town is now fed directly with fiber, which provides more bandwidth for a better customer experience.

REFERRAL\$

If you refer someone to Wabash service, we'll give you a \$25 credit when they order service just for recommending us. And we'll give them a \$25 credit for letting us know you did! No limits.

HOLIDAY HOURS

Wabash will be closed on July 3 in observance of Independence Day. As always, if you need assistance, our After Hours department will be happy to help—419.942.1111.

Have a safe and enjoyable summer!

GET NOTIFIED SMARTHUB

We've added new account notifications in SmartHub, including options for text message and email

notifications. Please log in to SmartHub to update your account notification settings.

Don't have SmartHub? Click the Bill Pay link on wabash.com, or download the SmartHub app to create an account.

INTERNET CUSTOMERS TRY A FASTER SPEED FOR FREE

The way you use the internet today is likely different from a few years ago — or even a few months ago. With more connected devices, new apps, and more time spent online, you may notice your speed lagging. We can help!

Try out a faster internet speed for 30 days on us. Call us or fill out the online form at wabash.com/internet-speed-trial to get started. No obligations!

SAVE \$2 EACH MONTH

If you have Wabash's internet service, you could be saving \$2 each month by signing up for paperless billing and setting your account up for automatic payment.

To sign up, log in to your SmartHub account and sign up for both. Autopay can be set up in the Bill & Payments tab. Your Paperless setting can be found in the My Profile tab. Feel free to call us if you have any questions, or find more details at wabash.com/autopay-paperless-credit.

*Package restrictions may apply.

FREE DRIVE-UP WIFI CONTINUED DURING SUMMER

Free WiFi hot spots will continue through the summer! Users can connect while social distancing from their cars.

Connect to: Wabash Free WiFi, no password needed

Available: 8:00am to 8:00pm

- **Celina:** Bryson Memorial Pool parking lot NE of the pool
- **Chatt:** Fire Department parking lot
- **Coldwater:** Pla-Mor Lanes N parking lot
- **Fort Recovery:** Pavilion parking lot W of the pool
- **Rockford:** Shanes Park Community Building E parking lot
- **St. Anthony:** Schoolhouse parking lot facing SR 49
- **St. Henry:** Church CCD Building W parking lot

Special thanks to the businesses and communities where these hot spots are located for allowing the use of their parking!

WABASH AWARDS SCHOLARSHIPS TO STUDENTS OF MEMBERS

Wabash awarded six \$500 scholarships to local high school students furthering their education after graduation. The students are children of the cooperative's members and were selected as recipients based on their academics, activities, and plans for higher education.



Alicia Knapke of Coldwater
Daughter of Marty and Anne Knapke
Agriculture at Wright State University Lake Campus
High School Activities: FFA, 4-H, Mercer County Junior Fairboard, 4-H Camp Counselor, Track and Field, Key Club, CYO Basketball, National Honor Society: Sergeant at Arms



Braydon Adams of Celina
Son of Patrick and Zenia Adams
Robotic Engineering at University of Northwestern Ohio
High School Activities: Fall Play, Spring Musical, Cross Country, Track, 4-H Camp Counselor, 4-H, Eagle Scout in Boy Scouts



Collin Harris of Celina
Son of Steve and Jill Harris
Aviation at Bowling Green State University
High School Activities: Basketball, Football, Track and Field, Tennis, Volunteer for Celina Youth Basketball Program



Jay Brown of Fort Recovery
Son of John and the late Tina Brown
Diesel Technology at University of Northwestern Ohio
High School Activities: FFA, Tri-Star Automotive, Skills USA



Lauren Higgins of Celina
Daughter of John and Kathy Higgins
Managerial Marketing at Kent State University
High School Activities: Cheerleading, National Honor Society, Class Officer, Business Club, Fellowship of Christian Athletes, Volunteer Coach for Mercer County Special Olympics Cheer Team, Founder of Santa's Helpers: Coats for Christmas coat drive



Mitchell Pugh of Fort Recovery
Son of Jeff and Ginny Pugh
Agribusiness and Applied Economics at Ohio State ATI
High School Activities: FFA, Football

TEAM TALK

GEIER RECOGNIZED FOR 10 YEARS



Beth Geier recently celebrated 10 years with Wabash! She also worked part-time prior to that while attending high school and college. As Customer Service Coordinator, Beth

is involved with all aspects of customer records and works with her team to provide exceptional service for our customers. Beth enjoys spending time with her husband, Kevin, and three kids.

Thank you for all of your dedication!

BRUNS JOINS TEAM



Steph Bruns recently joined the Wabash team as a Customer Service Representative! She brings eight years of experience in working with the public to the team.

Steph resides in Maria Stein with her husband, Dale, and their son. When not at work, Steph likes to bake, spend time with her family and garden.

Welcome to the team!

BEFORE YOU DIG

LOCATE BURIED UTILITIES



- Planting a tree?
- Building a deck?
- Digging in dirt?
- ✓ Call OUPS first.

Have underground utilities located by calling 811 or

submitting a ticket online at call811.com at least 48 hours prior to digging. This could prevent costly repairs, service disruption, injury and unnecessary hassle in completing your project.

Learn more at call811.com.

Find us on  