

Connections

March 2021 | Wabash Mutual Telephone Company

volume 18, issue 1

COMPANY UPDATE

CONSTRUCTION

Our crew continues to update copper infrastructure to fiber, working as the weather allows. Work is currently being completed on Wabash Road between State Route 29 and Pine Road, as well as on Schroeder, Leininger and Pine Roads. Customers in this area will be notified when fiber is ready.

We have completed the fiber build in the St. Anthony area, converting all customers on copper to fiber.

WIRELESS

Our wireless network continues to expand with new tower sites and upgraded equipment. We will soon be bringing two new sites online — one northeast of St. Marys and one northwest of St. Marys.

Upgrades to sites near Bryant, Minster, Neptune, New Weston and Versailles have been completed allowing for better service coverage in these areas.

We are planning upgrades to reserve power systems at several of our tower sites.

REFERAL\$

[Share the experience.](#) Share the reward! If you refer someone to Wabash's service, we'll give you a \$25 credit when their service is installed. And we'll give them a \$25 credit for letting us know you referred them! No limits.

HBO & HBO MAX



New! HBO Max is now included when you subscribe to the HBO Package. This streaming platform bundles all of HBO together with even more of your favorite movies and TV series, plus new Max Originals. To access HBO Max, download the app and sign in using your [WatchTVEverywhere](#) credentials. Available on Standard TV and StreamTV for \$14.95/month.

HOLIDAY HOURS

Wabash will close at noon on April 2 in observance of Good Friday. As always, if you need assistance, our after hours department will be happy to help – 419.942.1111.

Happy Easter!

YOUR 2021 BOARD OF DIRECTORS

ELECTION RESULTS

Congratulations to Bill Gaerke on being re-elected to serve on our Board of Directors. Elected by our members, the Board of Directors oversees the CEO, sets company policies, and monitors the cooperative's finances to ensure it's acting as a responsible steward of its members' investment and remains solvent.



Pictured left to right: Joe Bruns, Karl Schoenherr, Vice Chairman John Overman, Bill Gaerke, and Chairman Tim Berkenstock

EASTER COLORING CONTEST

KIDS AGES 0-4TH GRADE

Hey kids! Grab your crayons and let your imagination run wild, because we're hosting a coloring contest! Head to our website at [wabash.com](#) to download and print a coloring page. Color away! To submit your entry, follow the steps on our website or drop off your entry to one of our offices by March 31. Winners in each age group will be notified just before Easter. More details at [wabash.com](#).

This coloring contest is in lieu of our annual Easter Egg Hunt at the Courthouse, which is canceled due to the pandemic. We can't wait to continue the hunt next year!





STREAM

Available on Wabash's fiber, wireless and copper internet connections.

More details at wabash.com/streamtv.



AUTOPAY + PAPERLESS CREDIT

SAVE \$2 EACH MONTH

If you have Wabash's internet service, you could be saving \$2 each month by signing up for paperless billing and automatic payment.

Here's how: Log in to your SmartHub account and sign up for both. Autopay can be set up in the Bill & Payments tab. Your paperless setting can be found in the My Profile tab. Feel free to call us if you have any questions, or find more details at wabash.com/autopay-paperless-credit.

Package restrictions may apply.

MANAGE YOUR ACCOUNT

SIMPLIFY. SAVE TIME.

Make life simpler—view your account online with SmartHub! This website and app allows you to securely take control of your account any time, anywhere.



- View and pay your bill
- Set up notifications, like when there is a planned outage
- Manage your account information
- and new tools to come!

Log in online or download the app.

Online, on your computer or other device, go to wabash.com and select **Bill Pay** in the top right corner. Fill in the details to set up your account.

Download the SmartHub app on your mobile device. Choose Wabash Mutual Telephone Company and follow the prompts to set up your account.

WATCH TV EVERYWHERE

IT'S FREE

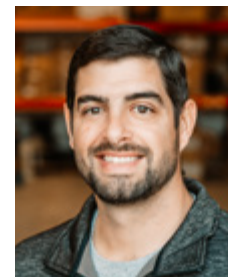
Wabash's TV subscription comes with more than what's on your TV screen! Up to 92 apps full of shows, movies and online extras are available to you for free, and can be accessed anywhere you have an internet connection. Simply create an account and start watching.

More details at wabash.com/watch-tv-everywhere.



TEAM TALK

SIMCOE JOINS TEAM



Michael Simcoe recently joined the Wabash team as an Install and Repair Technician. He brings nine years of experience in wireless and fiber technology. Michael's

favorite thing about working at Wabash is the organization and structure of the company. He and his wife, Renee, reside in Coldwater with their kids, Riley (4), Hayes (2), Lincoln (2), and Nora (1). When not at work, you'll find Michael spending time with his family, bowling, playing softball, or working on house projects.

Welcome to [the team!](#)

BEFORE YOU DIG

LOCATE BURIED UTILITIES



- ✓ Digging in dirt? Call OUPS first.
- Have underground utilities located by calling 8-1-1 or submitting a ticket at call811.com

at least 48 hours prior to digging. This could prevent costly repairs, service disruption, injury and unnecessary hassle in completing your project.

Learn more at call811.com.