

volume 19, issue 1

## **COMPANY UPDATE** COPPER TO FIBER CONVERSION

Our crews continue to update the copper infrastructure to fiber, bringing the most up-to-date technology available to our original serving area.

To date, our team has converted nearly 60% of the copper-fed locations. Work is currently being completed on State Route 29 west of State Route 49 and drops are being placed in Indiana.

In tandem with a contractor, our outside plant team continues to expand our fiber footprint while also overbuilding the copper network with fiber.



Began with 90 square miles of copper network to update

Nearly 60% of the copper-fed locations have been converted

When fiber is ready, we will call to schedule a time to install

#### FIBER CONSTRUCTION

Fiber construction continues in our original serving area as we update our copper infrastructure. Our team is connecting customers in Indiana and will soon move north of State Route 29 in Liberty Township. All copper south of State Route 29 has been converted to fiber! We also completed a run of fiber on Sharpsburg Road from Fort Recovery to Darke-Mercer County Line Road and east to Rhynard-Fink Road. Currently, we are working north of Coldwater to expand our fiber serving area on St. Anthony and Fleetfoot Roads.

### WIRELESS UPDATE

Our wireless team brought a new tower site online south of Ansonia, and another new tower site online north of St. Marys in Noble Township. We have also sectorized several current tower sites to add more bandwidth capacity and added battery backups to increase uptime. With newly constructed fiber in Neptune, customers were converted from wireless to fiber, freeing up bandwidth for customers outside of Neptune.

# SCHOLARSHIPS AVAILABLE HIGH SCHOOL SENIORS!

Wabash is proud to offer \$3,000 in scholarships to qualifying 2022 high school seniors who wish to further their education. Applicants must be a child or under legal guardianship of a Wabash Mutual Telephone Company member.

Further, Wabash is excited to continue its participation in the NTCA and Foundation of Rural Service 2022 College Scholarship Program. This program offers 30 scholarships, awarding \$2,000 to at least one person per region. If you're awarded, Wabash will contribute an additional \$500 to the scholarship, bringing this one-time scholarship award to a \$2,500 total.

Details and applications for Wabash's scholarship and the FRS scholarship program can be found on our website: www.wabash.com/scholarship.

Applications for Wabash's scholarship must be submitted by March 1, 2022.







# Celebrating 110 YEARS! Thank you for supporting local.

### **TRY A FASTER SPEED FOR FREE** NO STRINGS ATTACHED

The way you use the internet today is likely different from a few years ago, or even a few months ago. With more connected devices, new apps, and more time spent online, you may notice your speed lagging. We can help!

Try out a faster internet speed for 30 days on us. Call us or go online to *www.wabash.com/internet-speed-trial* to get started. No obligations!

### WAYS TO SAVE AUTOPAY + PAPERLESS CREDIT

Save \$2 each month off of your internet service simply by signing up for paperless billing and automatic payment. Find more details at www.wabash.com/autopay-paperless-credit.

### REFER A FRIEND

Share the experience. Share the reward! If you refer someone to Wabash's service, we'll give you a \$25 credit when their service is installed. And, we'll give them a \$25 credit for letting us know you referred them. No limits!

### BUNDLE & SAVE

By having phone service, you could be saving up to \$27 off of your monthly bill. Landline phone service begins at \$24.53 plus tax.

### **REVIEW YOUR ACCOUNT**

If you haven't reviewed your account in awhile, we'd be happy to take a look with you! Give us a call to ensure your service is exactly what your household needs — 419.942.1111.

### **STRUGGLING TO PAY?** INTERNET DISCOUNT

The Affordable Connectivity Program is an FCC benefit program that helps ensure that households can afford the internet they need. This benefit provides a discount of up to \$30 per month toward internet service for eligible households. For more details or to apply, visit *www.fcc.gov/acp.* 

\*The Emergency Broadband Benefit program is no longer accepting new applications and funding for current subscribers will cease March 1, 2022. If you are taking part in this program, we will reach out with more details.

### PHONE AND/OR INTERNET DISCOUNT

Lifeline is a federal program dedicated to making phone and internet service more affordable for low-income households. This benefit provides eligible consumers with a monthly discount of \$5.25 for phone service, and a monthly discount of \$9.25 for internet. For more details or to apply, visit www.lifelinesupport.org.

#### **TEAM TALK** SCHLATER RECOGNIZED FOR 15 YEARS



Travis Schlater recently celebrated 15 years with Wabash! As a Network Technician, Travis works behind the scenes expanding, upgrading and maintaining the

wireless network. Out of the office, he enjoys bowling, coaching and spending time with his wife, Vanessa, and two kids.

# SCHLATER RECOGNIZED FOR 10 YEARS



Brent Schlater recently celebrated 10 years with Wabash! As an Install and Repair Technician, Brent is versed in all of Wabash's service, but wireless is his

first choice – he likes the view from the top of tower sites. When not at work, you'll find Brent spending time with his wife, Jess, and two kids.

#### FIELY RECOGNIZED FOR 10 YEARS



Chris Fiely recently celebrated 10 years with Wabash! As an Install and Repair Technician, Chris gets to meet new people each and every day to connect or restore their

service. In his spare time, you'll find Chris spending time with his wife, Amy, and their three kids, hunting, and camping.

